

Stay with comfort during COVID-19

We need your action to protect yourself and others from the virus.

『WE ARE A TEAM』

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1. What we do...

BLISS LODGING strives that how to make stay of all our guests "BLISS'ful" during COVID-19. We actively work with countermeasures against COVID-19 which is proposed by World Health Organization (WHO), Japanese Government to keep the health and safety of our guests and associates.

<Guest Room>

- Facilities, amenities, and high touch surfaces are disinfected with alcohol.
- Guest rooms are ventilated during cleaning.
- Hand soap liquid is provided all guest rooms.
- Preventing measure against COVID-19 are informed in all rooms.

<Public Space • Bar Lounge>

- Sanitizer are provided in a reception, laundry room, bar lounge, and entrance.
- High touch surfaces are disinfected with alcohol regularly.
- Avoid direct contact with guests (e.g. Use coin trays, wear gloves, etc.).
- Reception and building are constantly ventilated.
- Anti-droplet panels are installed at a counter in a reception, and bar lounge.
- Hand soap and paper towel are placed at a public restroom.
- Preventing measure against COVID-19 are informed in public area.
- Bar lounge will be suddenly closed according to the request of business closures from the government.
- Tables and chairs keep social distance (About 2m).

<Employee>

- All staff are required gargle, hand washing and wearing a mask.
- All staff are required check body temperature before working (No working if a temperature/fever over 37.5 degrees.).
- All staff are trained about prevention COVID-19.

<Shuttle Service>

- Sanitizer are provided in a vehicle.
- High touch surfaces are disinfected with alcohol regularly.
- Ventilate regularly.
- Anti-droplet screens are installed between driver seat and passenger's seat.
- Seats are limited and requiring reservation on the day before you take our shuttle.
- Shuttle service will be suddenly unavailable depending on situation of infection in local or Japan.

<Others>

All services may be changed without any notice, depending on the COVID-19 situation.

2. What you need to do...

The terrible virus, COVID-19 is changing our behavior, and lifestyle. We need to care how to enjoy our daily life and leisure.

<Before travel>

- Check the latest COVID-19 information about the travel location, symptoms, and others.
- Considering travel plan to protect you and others.
- Stay safe and well with preventing measure which is updated by WHO, your national and local public health authorities.
- Decide to cancel your journey if you feel unwell for yourself and others.

<During the move • During your stay>

- Wearing a mask.
- Regularly and thoroughly clean your hands with a hand sanitizer or washing with soap.
- Avoid the 3Cs: spaces that are closed, crowded, or involve close contact.
- Keep social distancing (Maintain at least 1-2 meter distance between yourself and others).
- Avoid direct contact (e.g. Pay by Credit Cards, wear gloves, etc.).
- Avoid touching your eyes, nose, and mouth.
- Cover your mouth and nose with your bent elbow or tissue when you cough or sneeze if no masks.
- Clean and disinfect surfaces frequently (e.g. Door handles, phone screens, etc.).
- Choose shops/restaurants which thoroughly taking counter measures against the COVID-19.
- Update the COVID-19 information, keep caring for your health.
- Get medical advice if you are sick and think you have symptoms of COVID-19.

Symptoms of COVID-19: Fever, dry cough, and tiredness, loss of taste or smell, aches and pains, headache, sore throat, nasal congestion, red eyes, diarrhea, or a skin rash.

<COVID-19 Contact Confirmation Application (COCOA)>

You can get a notification about the possibility of contact with someone infected with the coronavirus.

The system is provided Ministry of Health, Labour and Welfare.

- <https://www.mhlw.go.jp/content/10900000/000773753.pdf>
- <https://www.mhlw.go.jp/content/10900000/000800367.pdf>

<Hokkaido Covid-19 notification system>

Hokkaido provides COVID-19 notification system.

You need can get an email, if there is anyone confirmed as Coved-19 positive among those who visited the facility on the day. **Japanese ONLY**→



3. Information on COVID-19

Please refer the website to get information about COVID-19 as below.

<**World Health Organization(WHO)**>

<https://www.who.int/emergencies/diseases/novel-coronavirus-2019>

<**Ministry of Health, Labour, and Welfare**>

https://www.mhlw.go.jp/stf/seisakunitsuite/bunya/0000164708_00079.html

<**Japan Immigration Services Agency**>

<https://www.isa.go.jp/en/index.html>

<**Hokkaido**>

<https://www.pref.hokkaido.lg.jp/ss/tsk/promo/coronavirus.html>

<**Kutchan-cho**>

<https://www.town.kutchan.hokkaido.jp.e.acx.hp.transer.com/emergency/2019-nCoV/>

4. If you feel unwell...

<**Japan National Tourism Organization (JNTO)**>

<https://www.japan.travel/en/practical-coronavirus-information/>

☎ 050-3816-2787(7/24)

<**Hokkaido Foreign Resident Support Center**>

<https://www.hiecc.or.jp/soudan/en/>

☎ 011-200-9595 (9:00~12:00/13:00~17:00/Weekly ONLY)

<**Kutchan-Kosei General Hospital**>

<https://www.dou-kouseiren.com/byouin/kutchan/english/topics/hprt7g00000000wj.html>

TEL: +81-136-22-1141

<**Niseko International Clinic**>

<https://www.niseko-nic.com/>

☎ 0136-21-5454(9:00~12:00/14:00~17:00)